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Date: February 19, 2009**TO:** Issac T. Tecklu - United States Patent and Trademark Office**FAX NO.:** 571-273-8300**FROM:** Steven M. Gaunding

In re patent application of:

Applicant(s): Jain, *et al.***Examiner:** Issac T. Tecklu**Serial No:** 10/714,153**Art Unit:** 2192**Filing Date:** February 9, 2007**Title:** AGGREGATION AND PRIORITIZATION OF APPLICATION ISSUE DATA**TOTAL NUMBER OF PAGES (INCLUDING THIS PAGE): 10**

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Dear Examiner Tecklu:

As discussed on the telephone, we are requesting an interview on February 20th at 4 PM EST for the above captioned application. The following agenda is provided to indicate the proposed topics of discussion.

- I. Discussion of Objection to Claims 10-16
 - a. Discuss 10-16 as being vague since it is not understood on which claim language, elements or limitations the objection is based since the Official Action merely refers to “terms” of claim 10-16.
- II. Discussion of Objection to Claims 23-24
 - a. Discuss support for the term apparatus, where apparatus is used as a broad term encompassing various embodiments that are inherently disclosed in other parts of the specification.
- III. Discussion of Rejection of Claims 6-17 and 23-24 under 35 U.S.C. §101
 - a. Discuss effects of inserting “...at least one processor communicatively coupled to the user interface for carrying out computer executable instructions in connection with user interface processes” in claim 6.
 - b. Discuss effects of inserting “...at least one processor for executing computer executable instructions for presenting application issue data” in claim 23 and 24.
- IV. Discussion of Rejection of Claims 1-19 and 21-25 under 35 U.S.C. §102(b)
 - a. Discuss independent claim 1
 - b. Discuss deficiencies of the cited references vis a vis the subject claims
 1. Othmer relates to a system and method for automatically classifying a data set received from a computer-based system. The type of data categorized is information about the state of the computer-based system at a particular time or when a particular incident occurs, the events that occurred on the monitored computer-based system prior to the incident, and any combination

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of information in the data set which indicates a particular incident occurred.

2. The subject claim relates to a data interface for accessing a plurality of application issue data sources for obtaining application issue data regarding one or more applications associated with each of a plurality of ISVs. Where the data interface is configured to allow an ISV access to at least one aggregated application issue data associated with one or more of the ISV's applications.
- c. Discuss independent claim 6, 18, 21, 23, 24
1. Othmer relates to a system and method for automatically classifying a data set received from a computer-based system, where incidents may be assigned to various engineers in the company.
 2. The subject claim relates to a user interface where a login credentials pane requires entry of credentials to allow access to the aggregated application issue data.

Attached, please find proposed claim amendments with respect to the above-referenced matter. Thank you for your time and consideration.

Best regards,

-Steven